

INFRASTRUCTURE ENGINEER II

\$95,201-\$115,710 Annually

Please apply by October 30, 2024

THE POSITION

This position is in the Health Services Agency Information Technology Division. Under the direction of the IT Manager, reporting to an IT Supervisor, the incumbent will support efforts in managing network systems for the Agency. Duties include planning and implementing network/server infrastructure, providing technical support at an enterprise level, troubleshooting network/server issues. The role also requires coordinating with other departments, staying updated on technology trends, and educating staff. They must work successfully with members of the IT team and personnel at all levels of the organization to ensure systems and processes are designed to meet compliance with considerations of current applicable laws, regulations, and standards.

This is the journey level professional class in the Infrastructure Engineer series. Assignments require experience in carrying out network engineering, communication system engineering and server engineering and administration at the departmental, multi-agency or enterprise level. This classification is focused on the maintenance and enhancement the County and Agency infrastructure including local and wide area networks, servers, telecommunications, radio communications, and intranet/internet access. This classification is distinguished from Infrastructure Engineer I in that the latter is the entry level classification performing routine tasks with closer supervision. This classification is distinguished from Infrastructure Engineer III in that the latter is the advanced journey level, responsible for the most complex infrastructure systems and supervises other professional staff.



Interested in learning more about the The Health Services Agency?

Scan the QR code or visit www.SCHSA.org

IDEAL CANDIDATE

The County of Stanislaus, Health Services Agency is seeking qualified candidates for an Infrastructure Engineer II position to fill a vacancy in our Information Technology division.

Stanislaus County Health Services Agency Information Technology (SCHSA IT) is looking for a bright, ambitious, customer-focused professional to join our team. The ideal candidate is an experienced professional who has exceptional leadership, communication, and interpersonal skills. SCHSA IT is a dynamic workplace where we strive to provide services to our internal customers in a responsive, progressive, and most importantly, friendly way. Candidates should be eager to apply their expertise and to learn new skills and approaches. Candidates will be challenged to broaden their horizons and step outside of their comfort zones. Candidates will need to function effectively in the service of their team's objectives. Candidates must be able to positively communicate technical concepts to any audience. The ideal candidate will be optimistic, self-motivated, improvements-driven and believe in the power of teamwork and technology to have a constructive impact in the community we serve.

THE TYPICAL TASKS

- Perform a variety of activities related to the analysis, installation, programming, application and troubleshooting of networking systems, servers, communication systems and related equipment for County needs;
- Coordinate information and resources to assure proper and timely installation, maintenance, modification and repair of network, server, and communication systems, equipment, and devices; administer, evaluate, and modify network, server, and communication systems to assure proper security and operation; monitor and inspect projects to assure accuracy, completeness and compliance with County technology and proper adaptation with existing systems;
- Provide technical support and assistance to customers; participate in answering and directing questions and concerns from County personnel, departments and internal department inquiries; assist field technicians with installation, network connection and other technical issues as required;
- Perform a variety of preventive security monitoring activities; evaluate systems for unnecessary or unsafe activities and develop solutions to avoid exposures; identify and correct errors and performance flaws; perform regular backups of systems and data to assure adequate network information availability;
- Participate in a variety of other assigned activities such as developing and maintaining procedural manuals, flow charts and diagrams;
- Design, implement, monitor, and maintain enterprise networks using LAN/WAN internetworking technology, including network protocols and management systems, using diagnostic tools;
- Configure, install, operate, and maintain infrastructure hardware, appliances, software, and related servers;
- Evaluate and recommend network hardware and related hardware and software, server configuration, and telecommunications equipment;
- Monitor the overall performance of the systems and communications software, and resolve problems as required;
- Perform project cost estimates and ensures billing procedures and costs are correct and timely;
- Assist with the development and implementation of project plans;
- May supervise, train, and evaluate performance of staff as assigned; and
- Perform related duties as assigned.

EDUCATION & EXPERIENCE

PATTERN I

• Two years as an Infrastructure Engineer I with Stanislaus County.

PATTERN II

- Equivalent to the completion of an Bachelor's Degree from an accredited college or university with major coursework in computer science, information technology, or a related field; AND
- Two (2) years network engineering or telecommunication engineering experience.

PATTERN III

- Possession of an approved information systems technology certificate, or completion of an approved information systems training course or equivalent to an Associate's Degree from an accredited college or university with 30 units of computer related coursework; AND
- Four (4) years of related network engineering or telecommunication engineering or related information technology experience.

Applicants who are unable to submit proof must call (209) 558-7192 to make other arrangements by application deadline. Failure to submit proof will result in disqualification.

DESIRABLE QUALIFICATIONS

- Two (2) years of proficient experience in knowledge of Windows and Linux Servers administration; AND
- Two (2) years of proficient experience in virtualization technologies like VMware, Hyper-V, configuration, administration and maintenance; AND
- Two (2) years of expert level application of security best practices and compliance standards knowledge (e.g., HIPAA, HL7, NIST, CIS); AND
- Four (4) years experience of Active Directory concepts, including domains, forests, trusts, user and group management, GPOs, and security policies.

For the full job description, including knowledge/skills/abilities, scan the QR Code or click <u>here</u>





*EMPLOYEE CHOICE BONUS PLAN ALLOWS ELIGIBLE EMPLOYEES TO RECEIVE A BONUS WORTH \$5,000-\$10,000 OVER THREE ANNUAL INSTALLMENTS

YOU CHOOSE:

One month's worth of

Scan the QR code with a camera app to watch the Employee Choice Bonus Plan video!





Cash Payout Redo that kitchen

or paydown debt.

It's all yours.



Leave Time

Take a little extra time off and enjoy yourself.

You've earned it.



Deferred Compensation

Reduce some taxable income and receive it later.

Why not?







Employee Choice Bonus Plan



JOIN OUR TEAM BY JUNE 30TH, 2025 TO BE ELIGIBLE!

The following Employee Choice Bonus Plan is designed to allow eligible employees, current active full-time employees or those hired full-time on or before June 30, 2025, to choose one of the three bonus incentive options (one-time option, non-revocable) they would like to receive:



(Default if employee declines to make a choice)

- One month of salary (168 hours) paid in cash over three annual installments at the highest step or top of band of the classification held by the employee at each vesting date.
- Minimum amount of each payment will be \$1,666.67 and a maximum payment of \$3,333.37 (base hourly rate of pay for the classification multiplied by 56). The amount of each payment may change depending upon an employee's individual circumstances.
- Total minimum amount received will be \$5,000.01 and maximum will be \$10,000.02 paid over three installments.
- Applicable taxes will be applied and withheld.



- 168 hours of bonus leave time allocated within three annual installments.
- Bonus Leave Time would be administered in the same capacity as standard vacation including compensation rate, request and approval, and reporting expectations.
- Bonus Leave Time will have no cash value and cannot be cashed out at resignation, termination, or retirement.
- Must use the bonus leave time prior to the expiration date, as there is no carry over after the bonus leave time expires.



- One month of salary (168 hours) paid over three annual installments into the employee's Nationwide Deferred Compensation account at the highest step or top of band of classification held by the employee at each vesting date.
- Minimum amount of each payment will be \$1,666.67 and a maximum payment of \$3,333.37 (base hourly rate of pay for the classification multiplied by 56). The amount of each payment may change depending upon an employee's individual circumstances.
- Total minimum amount received will be \$5,000.01 and maximum will be \$10,000.02 paid over three installments.
- Applicable taxes will be applied and withheld.

Eligibility for Employee Choice Bonus Plan



- Must be an active full-time employee on each vesting date and during the pay period of the payment date to receive
 each payment.
- Full-time employees on an unprotected unpaid leave on the vesting date are ineligible for that specific payment.
- Employees that separate from full-time service prior to a vesting date will no longer be eligible for that specific payment.
- Employees that receive one or two payments, separate from full-time service and then return to full-time service are
 excluded from eligibility to receive further payments of any kind.
- Employees that leave full-time service prior to receiving any payments, and then return to full-time service on or before June 30, 2025, are eligible to receive future payments in accordance with their new hire date.



COMPENSATION & BENEFITS

Approximate Annual Base Salary: \$96,977-\$111,800 Annually

The County of Stanislaus provides a competitive and comprehensive benefits package for regular full-time County employees including:

- Excellent retirement benefits
- Medical, dental, vision, and basic term life insurance plans
- 96 hours of sick leave annually
- 12 paid holidays annually
- Disability protection
- Optional participation in Flexible
 Spending Account programs
- Optional Supplemental Life & AD&D insurance plans
- Employee Assistance Program

Details available upon request.

RECRUITMENT INCENTIVES:

Employee Choice Bonus Plan:

Stanislaus County now offers an employee bonus worth up to \$10,000 or 21 additional days of leave time! Visit stanjobs.org for details.

Career Ladders:

We offer valuable tools to help plan your career with Stanislaus County. Find ways to grow and develop within the organization—from Accounting to Public Safety to IT.

Learning Institute:

Whether you're a new employee or looking to acquire new skills, our Learning Institute offers a chance to take on new challenges and ways to consistently hone and improve skills.

WELLNESS BENEFITS

The Mission of Club Wellness is to facilitate and encourage the "good health" of the county workforce.

"Good health" is a state of complete physical, social and mental well-being, and not merely the absence of disease or infirmity; health is a resource for everyday life, not the object of living, and is a positive concept emphasizing social and personal resources as well as physical capabilities. The program seeks to increase awareness and knowledge of all employee benefits, nurture a team spirit and positive health behaviors, to motivate employees to adopt healthier habits and to provide opportunities and a supportive environment to create positive lifestyle changes.



CLASSIFICATION INFORMATION

Unless otherwise provided, this position is part of the Classified Service of the County and is assigned to the Technical Services bargaining unit for labor relations purposes.

Individuals who are in a full-time classification are required to serve a twelve-month probationary period, which may be extended an additional six months. for a total of eighteen months. Incumbents may also be subject to overtime, standby, callback, weekend, holiday and shift assignments as identified in their MOU (Memorandum of Understanding).

The Job Task Analysis provides information detailing the physical and functional demands of the classification. For the complete job task analysis, visit the Risk Management website:

http://www.stancounty.com/riskmgmt/risk-dm-jta-class-sub-main.shtm

APPLICATION PROCEDURES/FINAL FILING DATE: APPLY BY OCTOBER 30, 2024

Oral Examinations are tentatively scheduled for the week of NOVEMBER 11, 2024.

Applications cannot be submitted later than 5:00 p.m. on the final filing date. Make your online application as complete as possible so a full and realistic appraisal may be made of your qualifications.

Resumes will not be accepted in lieu of a completed application.

Attaching your resume and cover letter are an optional feature for those who wish to do so in addition to completing the required application. Information on your resume and cover letter will not substitute for the education, work experience and required fields on the County application. The online County application is the primary tool used to evaluate your job qualifications.

RECRUITMENT ACCOMMODATIONS

Arrangements may be made to accommodate disabilities and religious convictions. Applicants requiring testing accommodations are required to complete and submit the Testing Accommodations Request Form prior to the test administration date. Special arrangements for religious convictions should be included in the "Additional Information" section of the application form.

GENERAL QUALIFICATIONS

- Pass County-paid pre-employment job-related background investigation.
- Perform job duties in a manner assuring a safe working environment for oneself and others.
- Maintain confidential information according to the legal standards and/or County regulations as required.

APPLICATION AND/OR EXAMINATION APPEAL RIGHTS

Application and/or examination results may be appealed by applicants presenting facts alleging irregularity, fraud and/or error in application screening or in exam scoring. Appeals must be in writing and submitted to the Chief Executive Officer within seven (7) days after the examination results are mailed.

DISCLAIMER

Stanislaus County reserves the right to revise the examination plan described in this flyer to better meet the needs of County service. The provisions of this bulletin do not constitute an express or implied contract. Any provision contained in this bulletin may be modified or revoked without notice. The information contained in the bulletin is information which sets forth a general summary of benefits for this respective position. This information is not legally binding. The benefits and other information regarding this position may be found in the Stanislaus County Code, the Stanislaus County Personnel Policies manual, or in the applicable Memorandum of Understanding(s), and such information prevails over information contained in this flyer. Questions regarding this bulletin may be directed to the Stanislaus County Chief Executive Office/ Human Resources.