

# THE COUNTY OF STANISLAUS

INFORMATION TECHNOLOGY CENTRAL



Infrastructure Engineer I/II (Server, Network/Telecom)

\$77,417-\$115,710 Annually

Apply by November 15, 2024 at 5pm

# THE POSITIONS

IT Central is seeking to fill two onsite Infrastructure Engineer I/II vacancies within the Infrastructure Division—one on the Server Team and one on the Network/Telecom Team. The Server engineer position will deploy and maintain server systems in highly available virtualized environments for delivering secure and efficient services to customers, while also administering Active Directory forests, enterprise storage systems, backup and disaster recovery systems, and Microsoft 365 and Azure environments. The Network/Telecom engineer position collaborates with a team of network engineers to configure and deploy LAN, WAN, and wireless networks while also maintaining security and maximizing performance. Additional responsibilities include assisting in diagnosing and resolving network and VoIP-related issues, updating and maintaining network devices, and keeping network documentation and diagrams up to date.

# THE IDEAL CANDIDATE

Stanislaus County Information Technology Central is looking for bright, ambitious, customer-focused professionals to join our team. IT Central is a dynamic workplace where we all strive to provide services to our customers in a responsive, progressive, and most importantly, friendly way. Candidates should be eager to apply their expertise while learning new skills and approaches, as they will be challenged to broaden their horizons, step outside their comfort zones, and function effectively in service of their team's objectives, all while communicating technical concepts clearly to customers. The ideal candidate will be optimistic, self-motivated and believe in the power of technology to have a positive impact in the community we serve. Both positions require individuals with exceptional attention to detail, working closely with other Infrastructure teams to provide high performing and reliable systems to our customers.



# TYPICAL TASKS

# **INFRASTRUCTURE ENGINEER I**

- Learn to perform a variety of activities related to the analysis, installation, programming, application and troubleshooting of networking systems, servers, communication systems and related equipment for County needs;
- Coordinate information and resources to assure proper and timely installation, maintenance, modification and repair of network, server and communication systems, equipment, and devices; administer, evaluate, and modify network, server, and communication systems to assure proper security and operation; monitor and inspect projects to assure accuracy, completeness and compliance with County technology and proper adaptation with existing systems;
- Provide technical support and assistance to customers; participate in answering and directing questions and concerns from County personnel, departments, and internal department inquiries; assist field technicians with installation, network connection and other technical issues as required;
- Learn to perform a variety of preventive security monitoring activities; evaluate systems for unnecessary or unsafe activities and develop solutions to avoid exposures; identify and correct errors and performance flaws; perform regular backups of systems and data to assure adequate network information availability;
- Participate in a variety of other assigned activities such as developing and maintaining procedural manuals, flow charts and diagrams;
- Configure, install, operate, and maintain infrastructure hardware, appliances, software, and related servers;
- Assist to evaluate and recommend hardware and software solutions, server configurations, and endpoint solutions;
- Monitor the overall performance of the systems and communications software, and resolve problems as required;
- Learn to perform project cost estimates and ensures billing procedures and costs are correct, timely, and within applicable accounting principles;
- · Assist with the development and implementation of project plans; and
- Perform related duties as assigned.

### INFRASTRUCTURE ENGINEER II

The Infrastructure Engineer II encompasses all standard typical tasks outlined for an Infrastructure Engineer I, but assumes a leadership role in executing these tasks, in addition to:

- May supervise, train, and evaluate performance of staff as assigned;
   and
- Perform related duties as assigned.



# MINIMUM QUALIFICATIONS

# **EDUCATION & EXPERIENCE**

# INFRASTRUCTURE ENGINEER I PATTERN I

 Equivalent to the completion of a Bachelor's Degree from an accredited college or university with major coursework in computer science, information technology, or a related field.

# **PATTERN II**

- Possession of an approved information systems technology certificate, or completion of an approved information systems training course or equivalent to an Associate's Degree from an accredited college or university with 30 units of computer related coursework; AND
- Two (2) years of related network engineering or telecommunication engineering or related information technology experience.

## **PATTERN III**

• Three (3) years of experience equivalent to Technology Specialist II with Stanislaus County.

# INFRASTRUCTURE ENGINEER II

# **PATTERN I**

• Two years as an Infrastructure Engineer I with Stanislaus County.

# **PATTERN II**

- Equivalent to the completion of a Bachelor's Degree from an accredited college or university with major coursework in computer science, information technology, or a related field; AND
- Two (2) years network engineering or telecommunication engineering experience.

### **PATTERN III**

- Possession of an approved information systems technology certificate, or completion of an approved information systems training course or equivalent to an Associate's Degree from an accredited college or university with 30 units of computer related coursework; AND
- Four (4) years of related network engineering or telecommunication engineering or related information technology experience.

# **License or Certificate:**

Proof of education is required for verification purposes at the time of application. Applicants who are unable to submit proof, must call (209) 342-1737 to make other arrangements. Foreign education diploma requires equivalency evaluation to be attached at time of application. Failure to submit proof will result in disqualification. Some positions may be required to possess and maintain a valid California Driver's License and meet County insurability requirements.

For the full listing of Minimum Qualifications, including Knowledge, Skills and Abilities:

Scan the QR code or click here for the link







Infrastructure Engineer II



\*EMPLOYEE CHOICE BONUS PLAN ALLOWS ELIGIBLE EMPLOYEES TO RECEIVE A BONUS WORTH \$5,000-\$10,000 OVER THREE ANNUAL INSTALLMENTS

# YOU CHOOSE:

One month's worth of

Scan the QR code with a camera app to watch the Employee Choice Bonus Plan video!





Cash Payout

Redo that kitchen or paydown debt.

It's all yours.



Leave Time Take a little extra time

off and enjoy yourself.

You've earned it.



Deferred Compensation

Reduce some taxable income and receive it later.

Why not?







# Employee Choice Bonus Plan



# **JOIN OUR TEAM BY JUNE 30TH, 2025 TO BE ELIGIBLE!**

The following Employee Choice Bonus Plan is designed to allow eligible employees, current active full-time employees or those hired full-time on or before June 30, 2025, to choose one of the three bonus incentive options (one-time option, non-revocable) they would like to receive:



(Default if employee declines to make a choice)

- One month of salary (168 hours) paid in cash over three annual installments at the highest step or top of band of the classification held by the employee at each vesting date.
- Minimum amount of each payment will be \$1,666.67 and a maximum payment of \$3,333.37 (base hourly rate of pay for the classification multiplied by 56). The amount of each payment may change depending upon an employee's individual circumstances.
- Total minimum amount received will be \$5,000.01 and maximum will be \$10,000.02 paid over three installments.
- Applicable taxes will be applied and withheld.



- 168 hours of bonus leave time allocated within three annual installments.
- Bonus Leave Time would be administered in the same capacity as standard vacation including compensation rate, request and approval, and reporting expectations.
- Bonus Leave Time will have no cash value and cannot be cashed out at resignation, termination, or retirement.
- Must use the bonus leave time prior to the expiration date, as there is no carry over after the bonus leave time expires.



- One month of salary (168 hours) paid over three annual installments into the employee's Nationwide Deferred Compensation account at the highest step or top of band of classification held by the employee at each vesting date.
- Minimum amount of each payment will be \$1,666.67 and a maximum payment of \$3,333.37 (base hourly rate of pay for the classification multiplied by 56). The amount of each payment may change depending upon an employee's individual circumstances.
- Total minimum amount received will be \$5,000.01 and maximum will be \$10,000.02 paid over three installments.
- Applicable taxes will be applied and withheld.

# Eligibility for Employee Choice Bonus Plan



- Must be an active full-time employee on each vesting date and during the pay period of the payment date to receive
  each payment.
- Full-time employees on an unprotected unpaid leave on the vesting date are ineligible for that specific payment.
- Employees that separate from full-time service prior to a vesting date will no longer be eligible for that specific payment
- Employees that receive one or two payments, separate from full-time service and then return to full-time service are excluded from eligibility to receive further payments of any kind.
- Employees that leave full-time service prior to receiving any payments, and then return to full-time service on or before June 30, 2025, are eligible to receive future payments in accordance with their new hire date.



# Join our team & make a difference in Stanislaus County!

# **RECRUITMENT INCENTIVES**

Employee Choice Bonus Plan:

Stanislaus County now offers an employee bonus worth up to \$10,000! Visit stanjobs.org for details.

# Career Ladders:

We offer valuable tools to help plan your career with Stanislaus County. Find ways to grow and develop within the organization from Accounting to Public Safety to IT.

# Learning Institute:

Whether you're a new employee or looking to acquire new skills, our Learning Institute offers a chance to take on new challenges and ways to consistently hone and improve skills.



# **WELLNESS BENEFITS**

The Mission of Club Wellness is to facilitate and encourage the "good health" of the county workforce.

"Good health" is a state of complete physical, social and mental wellbeing, and not merely the absence of disease or infirmity; health is a resource for everyday life, not the object of living, and is a positive concept emphasizing social and personal resources well physical capabilities. The program seeks to increase awareness and knowledge of all employee benefits, nurture a team spirit and positive behaviors, health motivate to employees to adopt healthier habits and to provide opportunities and a supportive environment to create positive lifestyle changes.



### **CLASSIFICATION INFORMATION**

Unless otherwise provided, this position is part of the Classified Service of the County and is assigned to the Technical Services bargaining unit for labor relations purposes.

Individuals who are in a full-time classification position are required to serve a twelve-month probationary period, which may be extended an additional six months, for a total of eighteen months.

This position is subject to overtime, standby, weekend, holiday, shift, and callback assignments as identified in the MOU (Memorandum of Understanding).

# APPLICATION PROCEDURES/FINAL FILING DATE: Apply by November 15, 2024

Oral Examinations are tentatively scheduled for the week of December 2, 2024

Applications cannot be submitted later than 5:00 p.m. on the final filing date. Make your online application as complete as possible so a full and realistic appraisal may be made of your qualifications.

## Resumes will not be accepted in lieu of a completed application.

Attaching your resume and cover letter are an optional feature for those who wish to do so in addition to completing the required application. Information on your resume and cover letter will not substitute for the education, work experience and required fields on the County application. The online County application is the primary tool used to evaluate your job qualifications.

### RECRUITMENT ACCOMMODATIONS

Arrangements may be made to accommodate disabilities and religious convictions. Applicants requiring testing accommodations are required to complete and submit the Testing Accommodations Request Form prior to the test administration date. Special arrangements for religious convictions should be included in the "Additional Information" section of the application form.

# GENERAL QUALIFICATIONS

- Pass County-paid pre-employment job-related background investigation.
- Perform job duties in a manner assuring a safe working environment for oneself and others.
- Maintain confidential information according to the legal standards and/or County regulations as required.

### APPLICATION AND/OR EXAMINATION APPEAL RIGHTS

Application and/or examination results may be appealed by applicants presenting facts alleging irregularity, fraud and/or error in application screening or in exam scoring. Appeals must be in writing and submitted to the Chief Executive Officer within seven (7) days after the examination results are mailed.

#### DISCLAIMER

Stanislaus County reserves the right to revise the examination plan described in this flyer to better meet the needs of County service. The provisions of this bulletin do not constitute an express or implied contract. Any provision contained in this bulletin may be modified or revoked without notice. The information contained in the bulletin is information which sets forth a general summary of benefits for this respective position. This information is not legally binding. The benefits and other information regarding this position may be found in the Stanislaus County Code, the Stanislaus County Personnel Policies manual, or in the applicable Memorandum of Understanding(s), and such information prevails over information contained in this flyer. Questions regarding this bulletin may be directed to the Stanislaus County Chief Executive Office/Human Relations.